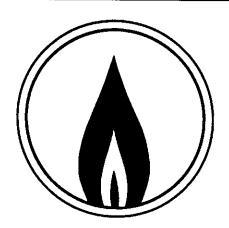
# Owner's Guide

READ AND KEEP THESE INSTRUCTIONS FOR FUTURE REFERENCE.



## Gas Range Featuring

- · Sealed surface burners
- Electronic oven control

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	<b>WARRANTY</b>

### IMPORTANT SAFETY NOTICE AND WARNING

The California Safe Drinking Water and Toxic Enforcement Act of 1986 (Proposition 65) requires the Governor of California to publish a list of substances known to the State of California to cause cancer or reproductive harm, and requires businesses to warn customers of potential exposures to such substances.

Users of this appliance are hereby warned that the burning of gas can result in low-level exposure to some of the listed substances, including benzene, formaldehyde and soot, due primarily to the incomplete combustion of natural gas or liquid petroleum (LP) fuels. Properly adjusted burners will minimize incomplete combustion. Exposure to these substances can also be minimized by properly venting the burners to the outdoors.

#### FOR FUTURE REFERENCE

For future reference we suggest you retain this manual after recording the model number and serial number of this gas appliance in the spaces provided. This information can be found on the rating plate located on the sides of the lower range front frame. Pull out lower drawer to see rating plate.

MODEL NUMBER

SERIAL NUMBER

DATE OF PURCHASE

These numbers identify your range. Please use them in any correspondence or service calls concerning your appliance.

Please retain the proof of purchase documents for warranty service.

WARNING: If the information in this manual is not followed exactly, a fire or explosion may result causing property damage, personal injury or death.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- WHAT TO DO IF YOU SMELL GAS:
  - Do not try to light any appliance.
  - Do not touch any electrical switch; do not use any phone in your building.
  - Immediately call your gas supplier from a neighbor's phone.
     Follow the gas supplier's instructions.
  - If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.



### A

#### WARNING

- ALL RANGES CAN TIP
- INJURY TO PERSONS COULD RESULT
- INSTALL ANTI-TIP DEVICES PACKED WITH RANGE
- SEE INSTALLATION INSTRUCTIONS

To reduce the risk of tipping of the appliance from unusual usage or by excessive loading of the oven door, the appliance must be secured by a properly installed anti-tip device. To check if device is installed properly: Use a flashlight and look underneath range to see that one of the rear leveling legs is engaged in the bracket slot.

### **IMPORTANT SAFETY INSTRUCTIONS**

Read all instructions before using this appliance.

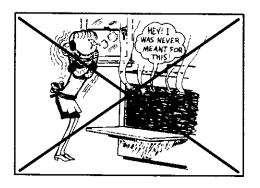
Information in the Safety Instruction section covers all gas cooking appliances. You may find some information that does not pertain to your particular appliance. Please review this section before using your cooking appliance.

#### **GENERAL SAFETY**

CAUTION: Some cabinets and building materials are not designed to withstand the heat produced by the normal, safe operation of a cooking appliance. Discoloration or damage, such as delamination, may occur. Therefore, care should be given to the location of this appliance.

- Be sure all packing materials are removed from the range before operating it to prevent fire or smoke damage should the packing material ignite.
- Have your appliance installed and properly grounded by a qualified installer, in accordance with the Installation Instructions. Any adjustment or service should be performed only by a qualified installer or servicer.
- Have the installer show you the location of the gas shut off valve and how to shut it off in an emergency.

No cooking appliance should be used as a space heater to heat or warm a room. This instruction is based on safety considerations to prevent potential hazard to the consumer as well as damage to the appliance.



- Don't attempt to repair or replace any part of your appliance unless it is specifically recommended in this book. All other servicing should be referred to a qualified servicer.
- Always disconnect power to appliance before servicing.
- If range is installed near a window, proper precautions should be taken to prevent curtains from blowing over burners creating a FIRE HAZARD.
- Keep area around appliance clear and free from combustible materials, gasoline, and other flammable vapors and materials.
- Many aerosol-type spray cans are EXPLOSIVE when exposed to heat and may be highly flammable.
   Avoid their use or storage near an appliance.

#### **ABOUT YOUR APPLIANCE**

 Your appliance is vented through the base of the backguard. Never block oven vent or air intakes. Do not obstruct the flow of combustion and ventilation air. Restriction of air flow to the burner prevents proper performance.

Avoid touching oven vent area while oven is on and for several minutes after oven is turned off. Some parts of the vent and surrounding area become hot enough to cause burns.

 Do not use cooktop or oven as a storage area for food or cooking utensils. This instruction is based on safety considerations to prevent potential hazard to user and to the appliance.  Misuse of appliance doors, such as stepping, leaning or sitting on the door, may result in possible tipping of the appliance, breakage of door, and serious injuries.

**CAUTION:** Do not use an appliance as a step stool to cabinets above.



 To reduce the hazard of storage above a range, install a ventilating hood that projects at least 5 inches beyond the bottom edge of the cabinets.

Clean hood frequently to prevent grease from accumulating on hood or its filter.

Should a boilover or spillover result in an open flame, immediately turn off the hood's fan to avoid spreading the flame. After thoroughly extinguishing flame, the fan may be turned on to remove unpleasant odor or smoke.

To eliminate the hazard of reaching over hot surface burners, cabinet storage should not be provided directly above a unit.

If such storage is provided, it should be limited to items which are used infrequently and which are safely stored in an area subjected to heat from an appliance.

Temperatures in storage areas above the unit may be unsafe for some items, such as volatile liquids, cleaners or aerosol sprays.

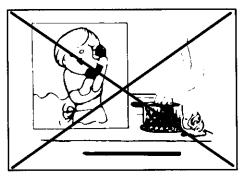
### **IMPORTANT SAFETY INSTRUCTIONS** (continued)

#### **CLEANING SAFETY:**

- Turn off all controls and wait for range parts to cool before touching or cleaning them. Do not touch the burner grates or surrounding areas until they have had sufficient time to cool.
- Clean range with caution. If a wet sponge or cloth is used to wipe spills on a hot cooking area, be careful to avoid steam burns. Some cleaners can produce noxious fumes if applied to a hot surface.
- Touching a hot oven light bulb with a damp cloth could cause the bulb to break. Should the bulb break, disconnect power to the range before trying to remove the bulb to avoid electrical shock.

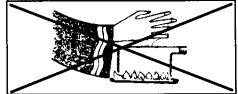
#### **COOKING SAFETY:**

- Be sure you know which knob controls which surface burner. Always make sure the correct burner is turned on and that the burner has ignited. When cooking is completed, turn burner off.
- Always adjust surface burner flame so that it does not extend beyond the bottom of utensil. An excessive flame is hazardous and wastes energy.
- Never leave a surface cooking operation unattended especially when using a high heat setting.
   Boilovers cause smoking and greasy spillovers may ignite.



- Always turn surface burner to OFF before removing cookware.
- Never heat an unopened container on the surface burner or in the oven. Pressure build-up may cause container to burst resulting in serious personal injury or damage to the range.
- Do not leave any items on the cooktop. The hot air from the vent may ignite flammable items and may increase pressure in closed containers which may cause them to burst.
- Always place oven racks in the desired positions while oven is cool. If a rack must be moved while hot, be careful to avoid contact of pot holders with oven burner flame.
- Slide oven rack out to add or remove food, using dry, sturdy pot holders. Always avoid reaching into oven to place or remove food.
- Use dry, sturdy pot holders.

  Damp pot holders may cause burns from steam. Dish towels or other substitutes should never be used as pot holders because they can trail across hot surface burners and ignite or get caught on range parts.
- Use care when opening oven door. Let hot air or steam escape before removing or replacing food.
- Use caution when wearing garments made of flammable material to avoid clothing fires. Loose fitting or long hanging-sleeved apparel should not be worn while cooking. Clothing may ignite or catch utensil handles.



- Do not let cooking grease or other flammable materials accumulate in or near the range, range hood or vent fan.
- Always let quantities of hot fat used for deep fat frying cool before attempting to move or handle.
- In the event of a grease fire do not attempt to move pan.

Do not use water on grease fires. Never pick up a flaming pan. Turn off burner, then smother flaming pan by covering pan completely with a lid, cookie sheet or flat tray. Or, extinguish flame by covering with baking soda or, if available, a multi-purpose dry chemical or foam-type fire extinguisher.

Spills or boilovers which contain grease should be cleaned up as soon as possible. If they are allowed to accumulate, they could create a FIRE HAZARD.

If a grease fire occurs in the oven or in the broiler pan, turn oven off and keep door closed to contain fire until it extinguishes.

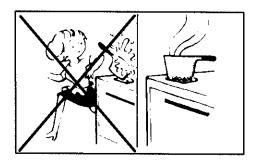
#### PREPARED FOOD WARNING:

• Follow food manufacturer's instructions. If a plastic frozen food container and/or its cover distorts, warps, or is otherwise damaged during cooking, immediately discard the food and its container. The food could be contaminated.

## IMPORTANT SAFETY INSTRUCTIONS (continued)

#### **UTENSIL SAFETY:**

- Use pans with flat bottoms and handles that are easily grasped and stay cool. Avoid using unstable, warped, easily tipped or loose handled pans. Do not use pans if their handles twist and cannot be tightened. Pans that are heavy to move when filled with food may also be hazardous.
- Always place a pan of food on a surface burner before turning it on, and turn it off before removing the pan to prevent exposure to burner flame.
- Always turn pan handles to the side or back of appliance, not out into the room where they are easily hit or reached by small children.



To minimize burns, ignition of flammable materials and spillage due to unintentional contact with the utensil, do not extend handles over adjacent surface burners.

 Be sure utensil is large enough to properly contain food and avoid boilovers. Pan size is particularly important in deep fat frying. Be sure pan will accommodate the volume of food that is to be added as well as the bubble action of fat. Never leave a deep fat frying operation unattended.

- Never let a pan boil dry as this could damage the utensil and the appliance.
- Many plastics are vulnerable to heat. Keep plastics away from parts of the appliance that may become warm or hot.
- Do not leave plastic items on the cooktop as they may melt or soften if left too close to the vent or a lighted surface burner.
- When using cooking or roasting bags in oven, follow the manufactuer's directions.
- Use only glass cookware that is recommended for use in the oven.
- This appliance has been tested for safe performance using conventional cookware. Do not use any devices or accessories that are not specifically recommended in this manual. Do not use eyelid coveres for the surface units, stove top grills, or add-on oven convection systems. The use of devices or accessories that are not expressly recommended in this manual can create serious safety hazards, result in performance problems, and reduce the life of the components of the appliance.

#### **SELF-CLEAN OVEN:**

- **Do not clean door gasket**. The door gasket is essential for a good seal. Care should be taken not to rub, damage, or move the gasket.
- Do not use oven cleaners of any kind in or around any part of the self-clean oven.
- Clean only parts listed in this booklet.
- Before self-cleaning the oven, remove broiler pan, oven racks, and other utensils, and wipe off excessive spillovers.
- It is normal for the cooktop of the range to become hot during a self-clean cycle. Therefore, touching or lifting the cooktop during a clean cycle should be avoided.

#### **SAVE THESE INSTRUCTIONS**

#### **CHILD SAFETY:**

 Do not leave children alone or unsupervised near the appliance when it is in use or is still hot.

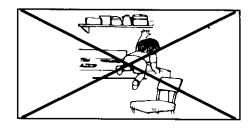
Children should never be allowed to sit or stand on any part of the appliance.

Children must be taught that the appliance and utensils in it can be hot. Let hot utensils cool in a safe place, out of reach of small children.

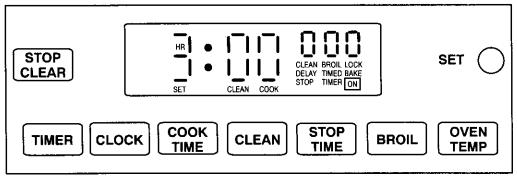
Children should be taught that an appliance is not a toy.

Children should not be allowed to play with controls or other parts of the unit.

CAUTION: Do not store items of interest to children in cabinets above an appliance or on the backguard of a range. Children climbing on the appliance to reach items could be seriously injured.



### **Clock And Oven Control**



(Note: All indicator words are displayed to show their location. Function pads on some models are round. Round pads will operate as described in this manual.)

#### STOP/CLEAR

Press this pad to cancel all programming except the Clock and Timer.

#### TIMER

- 1. Press TIMER.
- 2. Turn SET knob to desired time.

TIMER can be set from 1 minute (0HR:01) up to 9 hours and 50 minutes (9 HR:50).

The timing operation will start automatically. Colons will flash in the display to indicate a timing operation. One long continuous beep signals the end of the timing operation and "End" briefly appears in the display. The time of day will automatically reappear in the display. The TIMER does not control the oven.

**To cancel:** Press TIMER and hold for 3 seconds. Time of day will reappear after a slight delay.

#### CLOCK

- 1. Press CLOCK.
- 2. Turn SET knob until display shows correct time of day.

When power is first supplied to oven or if there has been a power failure, the display will flash. Follow above instructions to set clock. Clock time cannot be changed when oven is set for a cook or self-clean operation. Cancel program to set clock.

Press CLOCK to recall time of day when another function is displayed.

#### CLEAN

- 1. Press CLEAN.
- 2. Close and lock oven door.
- Oven will automatically clean for 3 hours. Select 2 or 4 hours by turning SET knob.

"door" will appear in display until the door is properly locked. See pages 22 and 23 for additional information.

#### COOK TIME/STOP TIME

#### To begin cooking immediately:

- Press COOK TIME. Enter desired cooking time by turning the SET knob.
- Press OVEN TEMP. Enter oven temperature with SET knob.

#### To delay the start of cooking:

- Press COOK TIME. Enter cooking time with SET knob.
- Press STOP TIME. Enter the time you wish the oven to turn off with SET knob.
- 3. Press OVEN TEMP. Enter oven temperature with SET knob.

The oven will automatically turn on and off at the preset times. 3 beeps will signal the end of cooking. "End" will appear in the display and continuous beeps will prompt you to remove the food from the oven.

Press STOP/CLEAR to cancel end-of-cooking beeps.

See pages 9 and 10 for additional information.

#### **SET KNOB**

Turn this knob in either direction to enter time or temperature. This knob is also used to select HI or Lo broil.

#### **OVEN TEMP**

- 1. Press OVEN TEMP.
- 2. Turn SET knob until desired oven temperature appears in the display.

See page 8 for additional information.

#### **BROIL**

- 1. Press BROIL.
- Turn SET knob clockwise to select HI broil or counter clockwise to select Lo broil.

See page 14 for additional information.

#### ADDITIONAL INFORMATION

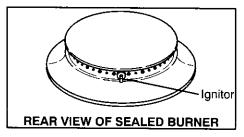
A beep sounds each time a pad is pressed.

If a fault code (example: F 2) is displayed and beeps sound, press STOP/CLEAR. If fault code continues, see page 25.

### **Surface Cooking**

#### **IGNITION SYSTEM**

Your range will feature **pilotless** ignition; a spark from the ignitor lights the burner. The ignitor is located at the back side of each surface burner.



### To operate surface burner during a power failure:

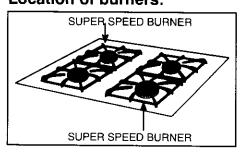
- 1. Hold a lighted match to the desired surface burner head.
- 2. Turn knob to the LITE position. The burner will then light.
- Adjust the flame to the desired level.

**CAUTION:** When lighting the surface burner, be sure all of the controls are in the OFF position. Strike the match first and hold it in position before turning the knob to the LITE position.

## SUPER SPEED SEALED BURNERS\* (if equipped)

Some models feature one or two special SUPER SPEED sealed burners. Refer to the rating plate to determine if your range is equipped with this feature. See inside front cover for location of rating plate.

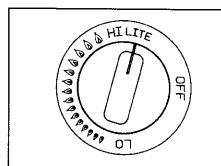
#### Location of burners:



Use the SUPER SPEED burner to quickly bring water to a boil or when using large cookware.

#### TO LIGHT SEALED BURNER

- 1. Place utensil on burner grate.
- Push in and turn knob to the LITE position. After the burner lights, turn the knob to the desired flame size.



NOTE: The knob on your appliance may not look like the knob in this illustration, but it will operate as described in this manual.

A sparking sound will be heard and the burner will light. When one burner is turned on, all four ignitors will spark. The sparking will not stop until the knob is turned from the LITE position.

### ABOUT THE SURFACE BURNER FLAME

- A properly adjusted burner with clean ports will light within a few seconds.
- On natural gas, the flame will be blue with a deeper blue core; there should be no trace of yellow in the flame.

A yellow flame indicates an improper mixture of air/gas. This wastes fuel, so have a serviceman adjust the mixture if a yellow flame occurs.

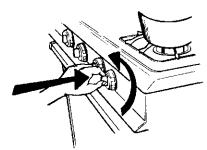
• On LP gas, some yellow tipping is acceptable. This is normal and adjustment is not necessary.

#### ADDITIONAL INFORMATION

- When the range is first installed, the pilots may be difficult to light due to air in the gas line. To bleed off air from the line, hold a lighted match next to the burner and turn knob on. When the burner lights, turn the knob off and proceed as directed.
- Be sure all surface controls are set in the OFF position prior to supplying gas to the appliance.

All four ignitors will spark when any surface burner knob is turned to the LITE position.

- CAUTION: If flame should go out during a cooking operation, turn the burner off. If gas has accumulated and a strong gas odor is detected, wait 5 minutes for the gas to dissipate before relighting burner.
- You may hear a "popping" sound on LP gas when the surface burner is turned off. This is a normal operating sound of the burner.
- If a knob is turned very quickly from HI to LO setting, the flame may go out, particularly if the burner is cold.

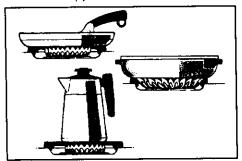


If this occurs, turn the knob to the OFF position. Wait several seconds, then light the burner again.

### Surface Cooking (continued)

## FACTORS THAT DETERMINE FLAME SIZE

**UTENSIL SIZE:** Adjust the flame size so it does not extend beyond the edge of the cooking utensil. This is for personal safety and to prevent possible damage to the appliance, utensil or cabinets above the appliance.



- Utensils which extend more than two inches beyond the grate or touch the cooktop may cause heat to build up, resulting in damage to the burner grate, burner or cooktop.
- Utensils, such as woks with a support ring, which restrict air circulation around the burner will cause heat to build up and may result in damage to the burner grate, burner or cooktop.

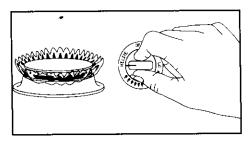
UTENSIL MATERIALS: Optimum cooking performance can be achieved when heavy gauge, flat, smooth bottom, metal utensils with straight sides and tight fitting lids are used.

- Aluminum or aluminum-clad stainless steel pans heat more evenly so a slightly larger flame can be used.
- Stainless steel, porcelain and heatproof ceramic or glass heat unevenly; cast aluminum and iron heat slowly; and, Tefion-coated utensils are sensitive to heat. These materials require a lower flame to produce more even cooking results. Adjust flame so it extends halfway to the edge of the utensil bottom.

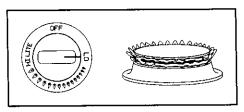
**COVERED UTENSILS:** Foods cook faster when the utensil is covered because more heat is retained. Lower the flame size when covering utensils.

#### SELECTING FLAME SIZE

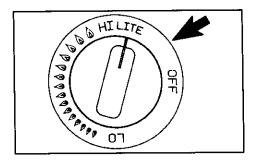
 Use a HI flame setting to quickly bring liquids to a boil or to begin a cooking operation. Then reduce to a lower setting to continue cooking. Never leave food unattended when using a HIGH flame setting.



- An intermediate flame size is used to continue a cooking operation. Food will not cook any faster when a higher flame setting is used than that needed to maintain a gentle boil. Remember, water boils at the same temperature whether boiling gently or vigorously.
- Use LO to simmer or keep foods at serving temperatures.



Some cooking may take place on the LO setting if the cooking utensil is covered. If food does boil on the LO setting, it is possible to reduce the heat by rotating the knob toward the OFF position.



Be sure to adjust the knob so there is an adequate supply of gas to maintain a stable flame on the burner. Check to be sure burner is lite and the flame is stable.

#### CANNING

Acceptable water-bath or pressure canners should not be oversized and should have a flat bottom. The following are not recommended: Oversized canners or a very large canner that rests on two surface burner grates.

When canning, use the HI setting just until the water comes to a boil or pressure is reached in the pressure canner, then reduce to the lowest flame setting that maintains the boil or pressure.

Prolonged use of the HI setting or the use of incorrect canning utensils will produce excessive heat. Excessive heat can cause permanent damage to the appliance.

### **Using Your Oven**

#### **OVEN CHARACTERISTICS**

Every oven has its own characteristics. You may find that the cooking times and temperatures you were accustomed to with your previous appliance may need to be altered slightly with your new appliance. It is normal to notice some differences in cooking results between this new appliance and your previous appliance.

#### **IGNITION SYSTEM**

Your appliance features **pilotless ignition**. A glo bar will light the oven burner.

Be sure oven control is set in the OFF position prior to supplying gas to the appliance.

With this type of ignition system, the oven will not operate during a power failure or if the oven is disconnected from the wall outlet. No attempt should be made to operate oven during a power failure.

#### **OVEN VENT**

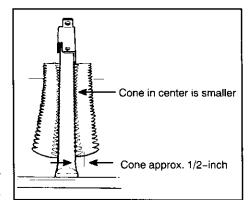
The oven vent is located at the base of the backguard or backsplash. When the oven is in use, this area may feel warm or hot to the touch. To prevent problems do not: Block the vent opening, touch the area near the opening or place utensils near the vent opening.

#### FAN

Slide in ranges and chateau ranges are equipped with a fan which automatically turns on whenever the oven is set for cooking or cleaning. The fan will automatically turn off when the unit has cooled.

#### **OVEN BURNER**

The size and appearance of a properly adjusted oven burner flame should be as shown:



The oven temperature is maintained by cycling the burner on and off. After the oven temperature has been set, there will be about a 45 second delay before the burner ignites. This is normal and no gas escapes during this delay.

During the clean cycle, and some extended oven cooking operations, you may hear a "popping" sound when the burner cycles off. This is a normal operating sound of the burner.

#### **PREHEATING**

Preheating is necessary for baking. Allow oven to heat for 10 to 15 minutes before adding food. It is not necessary to preheat oven for roasting.

It is not necessary to preheat for broiling unless darker browning is desired or if cooking thin (3/4-inch) steaks. Allow burner to preheat 2 to 3 minutes.

Selecting a temperature higher than desired will NOT preheat the oven any faster. Preheating at a higher temperature may affect baking results.

#### **IMPORTANT**

DO NOT MOVE DOOR LOCK LE-VER TO THE RIGHT DURING BROILING OR BAKING. Range door may lock, burners may turn off, and the door may stay locked until oven cools.

#### **OVEN OPERATION**

#### **Basic Instructions**

- 1. Position oven racks.
- 2. Press OVEN TEMP pad.
- 3. Turn SET knob to desired temperature.

#### To set oven for baking or roasting:

- 1. Press OVEN TEMP pad.
  - 000° and BAKE indicator words will appear in the display.
  - The display will return to the current time of day if the oven temperature is not entered within 30 seconds.
- To enter the oven temperature, turn the SET knob until the desired temperature is displayed.
  - 350° will appear in the display when the SET knob is turned one click in either direction. The temperature can be set from 170 to 550°.
  - The oven will turn on within a few seconds. The ON indicator word and 75° or the actual oven temperature, whichever is higher, will appear in the display.
  - The temperature in the display will increase in 5° increments until the oven reaches the preset temperature. A single beep will signal that the oven is preheated. Allow 10 to 15 minutes for the oven to preheat.
- Place food in the oven. Check food at the minimum cooking time. Cook longer if needed.
- At the end of cooking, remove food and press the STOP/CLEAR pad to cancel the operation. The current time of day will reappear in the display.

**To recall** the preset temperature during preheat, press the OVEN TEMP pad.

**To change** the preset temperature, turn the SET knob until the desired temperature is displayed.

The oven will automatically turn off if it is left on for 12 hours.

#### **UPPER OVEN**

(Chateau range only)

The upper oven of the Chateau range will feature either a microwave oven or a conventional oven.

**Microwave oven:** Refer to the separate Use and Care Book for microwave oven operating instructions.

Conventional oven: This oven is equipped with an electric bake element and features the continuous cleaning oven. See page 21 for additional information on the Continuous cleaning oven feature.

### Safety instructions for the conventional upper oven

- Do not touch the bake element, areas near the element or interior surfaces of the oven. The element may be hot even though it is dark in color. Areas near the element and interior surfaces of the oven may become hot enough to cause burns.
- During and after use, do not touch or let clothing or other flammable materials contact the bake element, areas near the element or interior surfaces of the oven until they have had sufficient time to cool. Among these areas are the oven vent opening and surfaces near this opening, oven door, and oven window.
- Do not allow aluminum foil, meat probes or any other metal object to contact the bake element.
- Do not use the upper oven for cooking items that are heavy or bulky to handle, especially if considerable amounts of hot fat or liquids are involved. Removing such foods from the oven is difficult and can be hazardous.

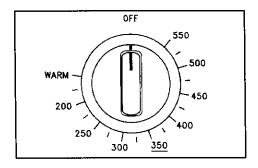
### Hints for using the conventional upper oven

The size of the upper oven makes it convenient for cooking smaller quantities of food. However, it does have some limitations. Do not use a large cookie sheet, pan or other large bakeware. Large bakeware will block the air flow; this can affect cooking results.

For optimum results, use the lower oven for critical cooking and delicate baking.

#### **UPPER OVEN OPERATION**

- 1. When cool, place the oven rack in the desired rack position.
- 2. Push in and turn the thermostat knob to the desired setting.



- 3. Allow the oven to preheat for 10 to 15 minutes.
- Place the food in the center of the oven, allowing a minimum of two inches between the utensil(s) and the oven walls.
- Check the food for doneness at the minimum time given in the recipe.
   Cook longer if necessary. Opening the oven door frequently causes heat loss which may affect cooking results and increase cooking time.
- 6. Turn the thermostat knob to OFF and remove the food from the oven.

#### **AUTOMATIC OVEN COOKING**

The Automatic Oven Cooking feature is used to turn the oven on and off at a preset time of day. This feature can be used for a conventional cook or a self-clean operation. See page 22 for instructions on delaying a self-clean operation.

The Automatic Oven Cooking feature will not operate unless the clock is functioning and is set at the correct time of day.

Highly perishable foods such as dairy products, pork, poultry, stuffing, seafoods, or baked goods are not recommended for delay start cooking. If cooking more than one food, select foods that cook for the same length of time and at the same oven temperature.

#### **Basic Instructions**

Example: Food is to cook for 2 hours and 30 minutes (2:30) at an oven temperature of 350°F. You wish the food to be cooked by 6 o'clock (6:00).

- 1. Press COOK TIME pad.
- Turn SET knob until 2:30 (2 hours and 30 minutes) is displayed.
- 3. Press STOP TIME pad.
- 4. Turn SET knob until 6:00 (6 o'clock) is displayed.
- 5. Press OVEN TEMP pad.
- 6. Turn SET knob until 350° is displayed.
- Press CLOCK pad and time of day reappears in the display.

The oven will turn on at 3:30; will cook the food for 2 1/2 hours at 350°F, and will automatically turn off at 6:00.

#### To set oven for immediate start:

1. Press COOK TIME pad.

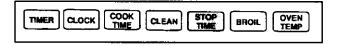


- 0 HR:00 will appear in the display and SET COOK TIME will flash in the display.
- 2. Turn the SET knob to enter the cooking time.
  - The display will show cooking time in HOURS:MIN-UTES. Cooking time can be set from 10 minutes (0:10) up to 11 hours and 55 minutes (11:55).
  - If you delay in entering the cooking time, the program will automatically cancel and the time of day will reappear in the display.
  - If you set the cooking time but delay in entering the oven temperature, beeps will sound and the display will flash SET BAKE and 000°.
- 3. Press OVEN TEMP pad.
- 4. Enter oven temperature with the SET knob.
  - If you press the OVEN TEMP pad but delay in entering the temperature, the program will cancel and the display will return to the time of day.
- Press CLOCK pad and the time of day will reappear in the display. TIMED BAKE ON indicator words will remain in the display to show that the oven has been set for Automatic Oven Cooking.
- 6. After a few seconds, the oven will turn on and the display will begin to count down.
- 7. At the end of the preset cooking time, the oven will automatically turn off, "End" will appear in the display and 3 beeps will signal the end of cooking. Continuous beeps will prompt you to remove food from the oven.
- 8. Press STOP/CLEAR to cancel the beeps and remove food from the oven.

### **AUTOMATIC OVEN COOKING (continued)**

#### To set oven for delayed start:

- 1. Press COOK TIME pad.
  - 0 HR:00 will appear in the display and SET COOK TIME will flash in the display.
- 2. Turn the SET knob to enter the cooking time.
  - The display will show cooking time in HOURS:MIN-UTES. Cooking time can be set from 10 minutes (0:10) up to 11 hours and 55 minutes (11:55).
- 3. Press STOP TIME pad.



- SET STOP TIME will flash in the display.
- 4. Turn the SET knob to enter the stop time.
  - If you delay in entering the stop time, beeps will sound and the display will flash SET BAKE and 000°.
- 5. Press OVEN TEMP pad.
- 6. Enter oven temperature with the SET knob.
- Press CLOCK pad to return the current time of day to the display. DELAY BAKE and the preset oven temperature will appear in the display to show that the oven has been set for a delay start cooking operation.
- 8. The oven will automatically turn on and TIMED BAKE ON will appear to indicate that the food is cooking.
- The oven will automatically turn off at the preset stop time. "End" will appear in the display and continuous beeps will signal the end of cooking.
- Press STOP/CLEAR to cancel the beeps and remove food from the oven.

#### Additional Information

If you delay more than 30 seconds between touching a pad and turning the SET knob, the display will either return to the previous setting or the time of day will reappear and the program will cancel.

**To recall** the preset stop time or cook time, just press the corresponding pad.

To reset or cancel the program, press the STOP/CLEAR pad.

At the end of the cooking operation, continuous beeps will sound until the STOP/CLEAR pad is pressed.

#### **RACK POSITIONS**

For optimum cooking results of cakes, cookies or biscuits, bake on **one rack**. Position rack so food is in the center of the oven. Allow 2 inches between edge of utensil and the oven walls or adjacent utensils.

If cooking on two racks, stagger pans so one is not directly over the other.

Use rack positions 4 and 2, or 4 and 1, depending on baking results, when cooking on two racks.

Use racks 4 and 1 when using two cookie sheets. Never place two cookie sheets on one rack and never place pans directly on the oven bottom.

Do not attempt to change rack positions when the oven is hot.

Use the following guidelines when selecting the proper rack positions:

**RACK 5** (top of oven) used for some two rack cooking operations.

RACK 4 used for two-rack baking.

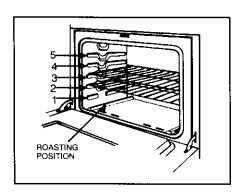
**RACK 3** used for most one-rack baking, and roasting some meats.

**RACK 2** used for one or two-rack baking; roasting large meats; cooking larger foods or casseroles and for baking cakes in tube or bundt pans.

**RACK 1** used for roasting turkey or large cuts of meat; or baking angel food cake, or pie shells.

#### **Roasting Position**

Used for roasting taller cuts of meat or turkey. Place both oven racks, one above the other, on the raised sides of the oven bottom.



#### **BAKING TIPS**

**Use a reliable recipe** and accurately measure fresh ingredients. **Carefully follow directions** for oven temperature and cooking time. Preheat oven if recommended.

**Use the correct rack position**. Baking results may be affected if the wrong rack is used.

- \* Top browning may be darker if food is located toward the top of the oven.
- \* Bottom browning may be darker if food is located toward the bottom of the oven.
- \* When using two racks for baking, allow enough space between the racks for proper air circulation. Browning and cooking results will be affected if air flow is blocked.

Cookware material plays an important part in baking results. Always use the type and size of pan called for in the recipe. Cooking times or cooking results may be affected if the wrong size is used.

- \* Shiny metal pan reflects heat away from the food, produces lighter browning and a softer crust. Use shiny pans for baking cakes or cookies. For optimum baking results, bake cookies and biscuits on a flat cookie sheet. If the pan has sides, such as a jelly roll pan, browning may not be even.
- Dark metal pan or a pan with an anodized (dull) bottom absorbs heat, produces darker browning

and a crisper crust. Use this type of pan for pies, pie crusts or bread.

\* If using oven-proof glassware, or dark pans such as Baker's Secret reduce the oven temperature by 25°F except when baking pies or bread. Use the same baking time as called for in the recipe.

Allow hot air to flow freely through the oven for optimum baking results. Improper placement of pans in the oven will block air flow and may result in uneven browning. For optimum browning and even cooking results:

- \* Do not crowd a rack with pans. Never place more than one cookie sheet, one 13x9x2-inch cake pan or two 9-inch round cake pans on one rack.
- \* Stagger pans when baking on two racks so one pan is not directly over another pan.
- \* Allow two inches between the pan and the oven walls.

Check the cooking progress at the minimum time recommended in the recipe. If necessary, continue checking at intervals until the food is done. If the oven door is opened too frequently, heat will escape the oven; this can affect baking results and wastes energy.

If you add additional ingredients or alter the recipe, expect cooking times to increase or decrease slightly.

#### **ROASTING TIPS**

Roasting is the method for cooking large, tender cuts of meat uncovered, without adding moisture. Most meats are roasted at 325°F. It is not necessary to preheat the oven. Place the roasting pan on either of the two lowest rack positions.

Use tender cuts of meat weighing three pounds or more. Some good choices are: Beef rib, ribeye, top round, high quality tip and rump roast, pork loin roast, leg of lamb, veal shoulder roast and cured or smoked hams.

Season meat, if desired, either before or after roasting. Rub into the surface of the roast if added before cooking.

Place the meat fat-side-up on a rack in a shallow roasting pan. Placing the meat on a rack holds it out of the drippings,

thus allowing better heat circulation for even cooking. As the fat on top of the roast melts, the meat is basted naturally, eliminating the need for additional basting.

The cooking time is determined by the weight of the meat and the desired doneness. For more accurate results, use a meat thermometer. Insert it so the tip is in the center of the thickest part of the meat. It should not touch fat or bone.

Remove the roast from the oven when the thermometer registers approximately 5°F below the doneness wanted. As the meat stands, the temperature will rise.

NOTE: For more information on cooking meat and poultry, contact the USDA Meat & Poultry Hotline at 1-800-535-4555.

## **Common Baking Problems And Why They Happen**

PROBLEM	CAUSE	PROBLEM	CAUSE	
Cakes are uneven.	Pans touching each other or oven walls. Batter uneven in pans. Oven temperature too low or baking time too short. Oven not level. Undermixing. Too much liquid.	Cakes don't brown on top.  Excessive shrinkage.	Incorrect rack position. Temperature too low. Overmixing. Too much liquid. Pan size too large or too little batter in pan. Oven door opened too often.	
Cake high in middle.	Temperature too high. Baking time too long. Overmixing. Too much flour. Pans touching each other or oven walls. Incorrect rack position.		Too little leavening. Overmixing. Pan too large. Temperature too high. Baking time too long. Pans too close to each other or oven walls.	
Cake falls.  Too much shortening or sugar. Too much or too little liquid. Temperature too low. Old or too little baking powder. Pan too small.		Uneven texture.	Too much liquid. Undermixing. Temperature too low. Baking time too short.	
	Oven door opened frequently. Added incorrect type of oil to cake mix. Added additional ingredients to cake mix or recipe.	Cakes have tunnels,	Not enough shortening. Too much baking powder. Overmixing or at too high a speed. Temperature too high.	
Cakes, cookies, biscuits don't brown evenly.  Incorrect rack position. Oven door not closed properly. Door gasket not sealing properly. Incorrect use of aluminum foil. Oven not preheated.		Cakes crack on top.	Batter overmixed. Temperature too high. Too much leavening. Incorrect rack position.	
two racks, stagger pans	Pans darkened, dented or warped.  For optimum results, bake on one rack. If baking cakes on two racks, stagger pans so one is not directly over anoth-		Temperature too high. Pan too small. Baking time too short.	
Cakes, cookies, biscuits too Oven not preheated.		If additional ingredients were added to mix or recipe, expect cooking time to increase.		
brown on bottom.	Pans touching each other or oven walls. Incorrect rack position. Incorrect use of aluminum foil. Placed 2 cookie sheets on one rack. Used glass, darkened, stained, warped or dull finish metal pans. (Use a shiny cookie sheet.)	Pie crust edges too brown.	Temperature too high. Pans touching each other or oven walls. Edges of crust too thin. Incorrect rack position.	
		Pies or cakes don't brown on bottom.	Used shiny metal pans. Temperature too low.	
Follow cookware manufacturer's instructions for oven temperature. Glassware and dark cookware such as Ecko's Baker's Secret require lowering the oven temperature by 25° F.		Pies have soaked crust.	Temperature too low at start of baking. Filling too juicy. Used shiny metal pans.	

#### **HOW TO BROIL**

Broiling is a method of cooking used for tender steaks, chops, hamburgers, chicken, fish, and some fruits and vegetables. The food is placed directly under the oven burner.

The cooking time is determined by the distance between the meat and the burner, the desired degree of doneness, and the thickness of the meat.

#### **General Tips**

Broiling requires the use of the broiler pan and insert supplied with your appliance. It is designed to drain excess liquid and fat away from the cooking surface to prevent spatters, smoke and flare ups.

For easier clean-up, line the broiler pan (bottom piece) with aluminum foil and spray the insert with a non-stick vegetable coating. Do not cover the broiler pan insert with aluminum foil as this prevents fat from draining into the pan below. The broiler can be preheated for a few minutes. However, **do not preheat the broiler pan and insert**.

If the food is placed too close to the burner, overbrowning and smoking may occur. Generally for a brown exterior and rare interior, the meat should be close to the burner. Place the pan further down if you wish the meat well done or if spattering and smoking occurs.

The distance from the burner depends on the thickness of the meat and desired degree of doneness. Thin cuts should be placed on rack #1 (top) or #2 (middle); thicker cuts should be placed on rack #2 or #3 (bottom). Broil until the top of the meat is browned. It should be approximately half cooked by the time the top is browned.

Trim excess fat to prevent excessive spattering or smoking. Cut slashes in the outer edges of the meat to prevent curling during cooking.

If you plan to season the meat, it is better to do so after the surface has browned. Salt tends to delay browning which can result in overcooking. Salting before cooking also draws the juices out of the meat, causing dryness.

Never leave a soiled broiler pan and insert in the oven after broiling. Drippings might become hot enough to ignite if exposed directly to the oven burner.

		BROIL	ING CHA	ART		
Food	Quantity &/or Thickness	Temp	Rack Position*	Doneness	Approx. M 1st Side	inutes/Side 2nd Side
Bacon	thick slice	Lo	4	well	3 – 4	1 – 2
Beef Patties	3/4" thick	Hi	4 4 4	rare medium well	2 - 3 4 - 5 4 - 6	2 - 3 3 - 4 4 - 5
Steaks	1" thick	Hi	4 4 4	rare medium well	3 - 4 5 - 6 6 - 8	3 - 4 3 - 5 5 - 7
	1 1/2" thick	Hi Lo	4 4 3	rare medium well	6 - 7 7 - 8 9 - 11	5 - 6 6 - 7 9 - 11
Chicken Breast Halves		Lo	3	well	10 – 14	8 – 10
Fish Fillets	1" thick 1/2" thick	Lo	4 4		5 - 7 3 - 5	4 - 6 3 - 5
Ham Slices (precooked)	1/2" thick	Hi	4		3 - 5	2 – 4
Pork Chops	1" thick	Lo	4	well	9 - 11	6 - 8
Weiners/Sausage (precooked)		Hi	4		2 - 3	1 – 2

<sup>\*</sup> The top position is rack #5.

NOTE: Cooking times in the Broil Chart are based on a 2 to 3 minute preheat. Follow the suggested times in the broiling chart. Meat should be turned once about halfway through its cooking time. Check the doneness by cutting a slit in the meat near the center to check the color.

#### To set oven to broil:

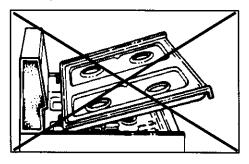
- Press BROIL pad. 000° and BROIL indicator words will appear in the display.
- Turn SET knob clockwise to select HI for normal broiling or counter clockwise to select Lo for low temperature broiling.
- Close door and cook food according to the broil chart. Turn meat once about half way through cooking. Check for doneness by cutting a slit in the meat near the center for desired color.
- At the end of cooking, press STOP/CLEAR to cancel the broil operation. The current time of day will reappear in the display.

Use HI BROIL for most broil operations, Select Lo BROIL when broiling longer cooking foods such as poultry. The lower temperature allows food to cook to the well done stage without excessive browning. Cooking time may increase if Lo BROIL is selected.

### **Maintenance**

#### COOKTOP

The cooktop is designed with two contoured wells which contain spills until they can be wiped up. Unlike the standard gas appliance, THIS COOKTOP DOES NOT LIFT-UP NOR IS IT REMOVABLE. To prevent damage to the gas tubing or top, do not attempt to lift cooktop.

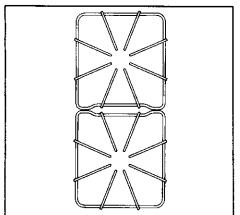


#### **BURNER GRATES**

Burner grates must be properly positioned before cooking. Do not operate the burners without a pan on the grate. The porcelain finish on the grate may chip without a pan to absorb the intense heat.

When reinstalling square grates, place indented sides together so straight sides are at front and rear.

Burner grates are durable but may lose their shine due to usage and high temperatures.



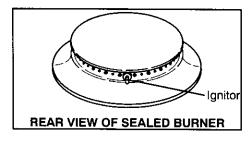
#### **SEALED BURNERS**

The four sealed burners are secured to the cooktop and are NOT designed to be removed by the consumer.

Since the four burners are sealed into the cooktop, boilovers won't seep underneath to the burner box area. Thus, there are no hidden spills in the burner box area to clean.

#### **IGNITORS**

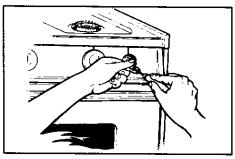
When cleaning around the surface burner, use care to prevent damage to the spark ignitor which is located at the back-side of each burner. If a cleaning cloth should catch the ignitor, it could damage or break it. If the ignitor is damaged or broken, the surface burner will not light.



#### **VALVE ADJUSTMENT**

The LOW setting should produce a stable flame when turning the knob from HI to LO. The flame should be 1/8 inch or lower and must be stable on all ports on LOW setting.

**To adjust:** Operate burner on HI for about 5 minutes to preheat burner cap. Turn knob back to LO; remove knob, and insert a small screwdriver into the center of the valve stem. Adjust flame size by turning adjustment screw in either direction.



Flame must be of sufficient size to be stable on all burner ports. If flame adjustment is needed, adjust ONLY on the LO setting. Never adjust flame size on a higher setting.

NOTE: All gas adjustments should be done by a qualified servicer only.

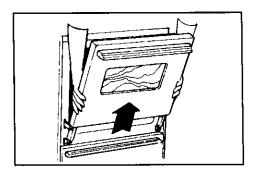
### Maintenance (continued)

#### **OVEN DOOR**

Do not place excessive weight on an open oven door or stand on an open oven door as, in some cases, it could damage the door, cause the appliance to tip over and possibly cause injury.

When opening oven door, allow steam and hot air to escape before reaching in oven to check, add or remove food.

To remove door: Open door to the "stop" position (opened about 4 inches) and grasp door with both hands at each side. Do not use door handle to lift door. Lift up evenly until door clears the hinge arms.



CAUTION: Hinge arms are spring mounted and will slam shut against the range if accidently hit. Never place hand or fingers between the hinges and the front oven frame. You could be injured if hinge snaps back.

To replace door: Grasp door at each side, align slots in the door with the hinge arms and slide door down onto the hinge arms until completely seated on hinges.

Do not attempt to open or close door until door is completely seated on hinge arms. Never turn on oven unless door is properly in place. When baking, be sure door is completely closed. Baking results will be affected if door is not securely closed.

#### **OVEN RACKS**

The two oven racks are designed with a lock-stop edge to keep the racks from coming completely out of the oven.

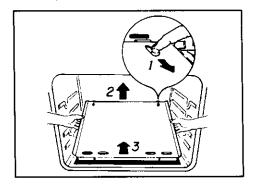
**To remove:** Be sure the rack is cool. Pull the rack straight out until it stops. Tilt the front of the rack up and continue pulling the rack out of the oven.

To replace: Tilt the front end of the rack up and place the rack between the rack supports. Slide it back until it clears the lock-stop position. Lower the front and slide the rack straight in. Pull the rack out to the lock-stop position to be sure it is positioned correctly and then return it to its normal positon.

#### OVEN BOTTOM

Protect oven bottom against excessive spillovers especially acid or sugary spillovers as they may discolor the porcelain. Use the correct size cooking utensil to avoid boilovers. Never place cookware or aluminum foil directly on the oven bottom.

**To remove:** When cool, remove the oven racks. Slide the two catches, located at each rear corner of the oven bottom, toward the front of the oven.



Lift the rear edge of the oven bottom slightly, then slide it back until the front edge of the oven bottom clears the oven front frame. Remove oven bottom from oven.

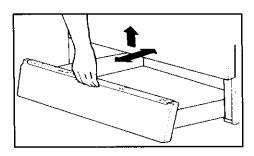
**To replace:** Fit front edge of oven bottom into front frame. Lower rear of oven bottom and slide the catches back to lock oven bottom into place.

#### STORAGE DRAWER

The storage drawer at the bottom of the range is safe and convenient for storing metal and glass cookware. DO NOT store plastic, paperware, food or flammable material in this drawer. Remove drawer to clean under range.

Store clean broiler pan and insert in the broiler drawer.

To remove: Empty drawer then pull drawer out to the first stop position. Lift up front of drawer and pull to the second stop position. Grasp sides and lift up and out to remove drawer. Gently move drawer side-to-side as you pull the drawer out.

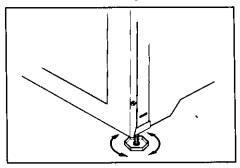


To replace: Fit ends of drawer glides onto rails. Lift up drawer front and gently push in to first stop position. Gently move drawer side-to-side as you push in the drawer. Lift up drawer again and continue to slide drawer to the closed position.

#### LEVELING LEGS

Some floors are not level. For proper baking, your range must be level.

Leveling legs are located on each corner of the base of the range.



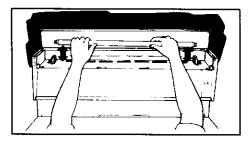
Place a level horizontally on an oven rack and check front-to-back and side-to-side. Level by turning the legs.

## Maintenance (continued)

#### **BACKGUARD LIGHT**

To turn on backguard light, press and hold "cooktop" rocker switch until light turns on. The switch is located on the backguard.

To replace fluorescent surface light: Disconnect power to range. Grasp the top trim of backguard with thumbs under front edge and pull outward while lifting to release trim from catches at each end.



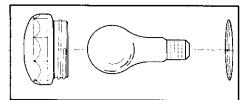
Remove bulb and replace with an 18 watt fluorescent tube. Snap top trim back into place, restore power, and reset clock.

#### **OVEN LIGHT**

The oven light switch is marked "OVEN" and is located on the backguard or on the manifold panel.

Before replacing oven light bulb, DIS-CONNECT POWER TO RANGE. Be sure bulb and range parts are cool. Do not touch a hot bulb with a damp cloth as the bulb may break.

To replace oven light: Use a dry pot holder, to prevent possible harm to hands; and very carefully unscrew bulb cover and bulb. Replace with a 40-watt APPLIANCE bulb. Replace bulb cover. Reconnect power to the range and reset clock.



#### **BACK PANEL LIGHT**

(Chateau Range Only)

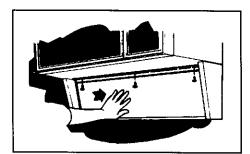
On conventional upper oven: To turn on light, press button marked "BACK PAN-EL" which is located at the base of the control panel.

On microwave oven model: To turn on light, press "ON" pad located at base of microwave control panel.

To replace fluorescent surface light: Before replacing light, DISCONNECT POWER TO RANGE. Be sure bulb and range parts are cool. Do not touch a hot bulb with a damp cloth as the bulb may break.

Remove three screws holding trim piece along top edge of glass OR two screws holding trim piece along side edge of glass. Support glass while removing screws so glass will not fall forward. Remove bulb and replace. Restore power, check light operation prior to replacing glass panel and reset clock.

On microwave oven model, refer to the separate microwave oven use and care booklet for instructions on removing the cooktop light bulb.

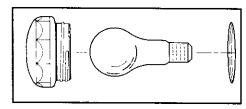


#### **LOWER OVEN LIGHT**

(Chateau Range Only)

To turn on oven light, press rocker switch, located on manifold panel, to the "ON" position.

To replace oven light: Before replacing light bulb, DISCONNECT POWER TO RANGE. Be sure bulb is cool. Do not touch a hot bulb with a damp cloth as the bulb may break. Use a dry potholder and carefully unscrew bulb cover and bulb.



Replace with a 40 watt appliance bulb and bulb cover. Reconnect power to range and reset clock.

#### **UPPER OVEN LIGHT**

(Chateau Range Only)

On conventional oven only: To turn on oven light, push in button, located at base of control panel.

On microwave oven: Oven light turns on whenever the door is opened or when the oven is in a cook or defrost operation.

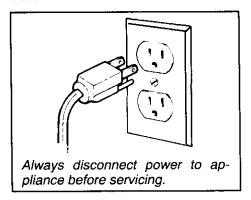
To replace conventional oven light: Before replacing light bulb, DISCONNECT POWER TO RANGE. Be sure bulb is cool. Use a dry potholder and very carefully remove bulb. Replace with a 40 watt APPLIANCE bulb. Reconnect power to the range and reset clock.

On microwave oven model: Refer to the separate microwave oven use and care booklet for instructions on removing the oven light bulb.

### **General Information**

#### **ELECTRICAL CONNECTION**

Appliances which require electrical power are equipped with a three-prong grounding plug which must be plugged directly into a properly grounded three-hole 120 volt electrical outlet.



The three-prong grounding plug offers protection against shock hazards. DO NOT CUT OR REMOVE THE THIRD GROUNDING PRONG FROM THE POWER CORD PLUG.

If an ungrounded, two-hole or other type electrical outlet is encountered, it is the personal responsibility of the appliance owner to have the outlet replaced with a properly grounded three-hole electrical outlet.

#### **USE OF ALUMINUM FOIL**

Use aluminum foil ONLY as instructed in this book. Improper use of aluminum foil may cause damage to the oven, affect cooking results, and can also result in shock and/or fire hazards.

Foil can be used if these guidelines are followed:

- Do not use aluminum foil directly under the cookware. Foil will reflect heat away from the utensil causing inadequate browning. Placing a pie directly on foil may result in a soggy bottom crust and inadequate browning.
- Do not place aluminum foil directly on the oven bottom as this may damage the oven bottom. A piece of foil that is slightly larger than the cooking utensil can be placed on the rack directly below the rack containing the utensil.
- Do not completely cover an oven rack with foil. This blocks air flow in the oven, constitutes a safety hazard, and will adversely affect cooking results.
- Never cover the broiler insert with aluminum foil as this prevents fat from draining to the pan below. The broiler pan can be lined with foil.

#### HOW TO REMOVE RANGE FOR CLEANING AND SERVICING

Follow these procedures to remove appliance for cleaning or servicing:

- 1. Shut-off gas supply to appliance.
- 2. Disconnect electrical supply to appliance, if equipped.
- 3. Disconnect gas supply tubing to appliance.
- Slide range forward to disengage range from the anti-tip bracket. (See Installation Instructions for location of bracket.)
- Reverse procedure to reinstall. If gas line has been disconnected, check for gas leaks after reconnection. (See Installation Instructions for gas leak test method.)

NOTE: A qualified servicer should disconnect and reconnect the gas supply.

To prevent range from accidently tipping, range must be secured to the floor by sliding rear leveling leg into an antitip bracket supplied with the range.

**WARNING:** Possible risks may result from abnormal usage, including excessive loading of the oven door and of the risk of tip over, should the appliance not be reinstalled according to the installation instructions.

### **Care and Cleaning**

The following are examples of recommended cleaning agents. Brand names for cleaning agents are trademarks of the respective manufacturers. ALWAYS READ AND FOLLOW LABEL or PACKAGE DIRECTIONS WHEN USING ANY CLEANING AGENT.

- 1. Glass cleaners Windex, Glass Plus, Cinch.
- 2. Mild liquid cleaners Fantastik or Formula 409.
- Mildly abrasive cleaners Bon Ami, paste of baking soda and water.
   (If the powdered cleanser is recommended for use on plastic, glass, or porcelain finishes, it can be used on the same appliance finishes.)
- 4. Plastic or nylon scouring pad Tuffy, Chore Boy Plastic Cleaning Puff.
- 5. Oven cleaners Mr. Muscle, Easy-Off.

Oven cleaners are very caustic; read and follow label directions. Use ONLY in the porcelain oven. Do not use oven cleaner in self-clean oven or on any other range part. Oven cleaners will permanently damage (stain, etch or dull) any range finish except porcelain enamel oven walls.

Be sure range is off and all parts are cool before handling or cleaning to avoid damage. If a part is removed, be sure it has been correctly replaced after cleaning.

#### **CLEANING CHART**

PARTS	CLEANING AGENTS	DIRECTIONS
Baked Enamel or Porcelain Enamel • Cooktop • Oven door • Broiler drawer • Side panels • Backguard	Soap and water     Paste of baking soda and water     Mild liquid cleaner     Glass cleaner	Use a dry towel or cloth to wipe up spills, especially acid (milk, lemon juice, fruit, mustard, tomato sauce) or sugary spills. Surface may discolor or dull if soil is not immediately removed. This is especially important for white surfaces.  When surface is cool, wash with warm soapy water, rinse and dry. For stubborn soil, use mildly abrasive cleaning agents such as baking soda paste or Bon Ami. If desired, a thin coat of mild appliance wax can be used to protect the side panels. A glass cleaner can be used to add "shine" to the surface.  NOTE: Do not use abrasive, caustic or harsh cleaning agents such as steel wool pads or oven cleaners. These products will scratch or permanently damage the surface.  NOTE: Never wipe a warm or hot surface with a damp cloth as this may damage the surface and may cause a steam burn.
Broiler pan and insert	Soap and water     Plastic scouring pad     Soap-filled scouring pad     Dishwasher	Remove from oven after use. Cool then pour off grease. Place soapy cloth over insert and pan; let soak to loosen soil. Wash in warm soapy water. Use soap-filled scouring pad to remove stubborn soil. Clean in dishwasher if desired.  NOTE: For easier cleanup, spray insert with a non-stick vegetable coating and line broiler pan with aluminum foil.  NOTE: Always store clean broiler pan and insert in the broiler compartment. If pan and insert are not cleaned after each use, the soil might become hot enough to ignite the next time the oven is used.
Chrome drip bowls, if equipped	Soap and water     Paste of baking soda and water     Plastic scouring pad	Clean bowls after each use with soap and water. Remove stubborn stains with baking soda paste and plastic scouring pad. To prevent scratching the finish, do not use abrasive cleaning agents. Rinse, dry and replace.  NOTE: Bowls can permanently discolor if exposed to excessive heat or if soil is allowed to bake on.
Control knobs	Soap and water	To remove knobs for cleaning, gently pull forward. Wash in mild detergent and water. Do not soak knobs in water. Do not use abrasive cleaning agents. They will scratch finish and remove markings. Rinse dry and replace. Turn ON each burner to see if knobs have been replaced correctly.

## Care and Cleaning (continued)

PARTS	CLEANING AGENTS	DIRECTIONS
Glass  Backguard Oven window	Soap and water     Paste of baking soda and water     Glass cleaner	Wash with soap and water. Use a window cleaner and a soft cloth after cleaning. Remove stubborn soil with paste of baking soda and water. Rinse with a cloth wrung out in clear water. Dry. Do not use abrasive materials such as scouring pads, steel wool or powdered cleaning agents.  NOTE: To avoid inside staining of oven door glass, do not oversaturate cloth.
Grates	Detergent and water     Non-abrasive plastic pad	Grates are made of porcelain-coated steel. They can be cleaned at the sink with detergent and water or in the dishwasher. To clean baked on soil, place a damp soapy paper towel over the grate and let stand for 30 minutes. Use a non-abrasive plastic pad to scour stubborn soil.
		<b>NOTE:</b> Never operate burner without a grate in place. To protect the porcelain finish on the grate from excessive heat, never operate surface burner without a cooking utensil on the grate. It is normal for grates to lose their shine over a period of time.
Metal finishes  Backguard Trim parts	Soap and water     Paste of baking soda and water     Glass cleaner	Wash with soap and water. Remove stubborn soil with paste of baking soda and water. Use a window cleaner and a soft cloth to remove fingermarks or smudges.
Manifold panel	• Glass clearler	$\textbf{NOTE:} \ Donot use oven cleaners, abrasive or caustic agents. They will damage the finish.$
Oven bottom		See pages 21 and 22 for instructions.
Self-clean porcelain		Protect the oven bottom by (1) using large enough cookware to prevent boilovers; (2) place a piece of aluminum foil, that is slightly larger than the cookware, on the lower rack. NEVER place foil directly on the oven bottom.
		Protect oven bottom against acid spills (milk, cheese, tomato, lemon juice, etc.) or sugary spills (pie filling) as they may pit or discolor the oven bottom.
Oven cavity		See pages 22 and 23 for instructions.
Self-clean porcelain		Wipe acid or sugar stains as soon as the oven is cool as these stains may discolor or etch the porcelain.
Upper conventional oven cavity (Chateau Range only) • Continuous clean oven, see page 21	Cleaning action begins whenever the oven is on. The oven must be used for cleaning to take place. Higher oven temperatures and longer baking times speed the cleaning action.	Brush off heavy soil with a nylon or plastic pad. Do not use paper towels, cloths, or sponges because the oven walls are porous and particles of these materials will rub off on the walls. Rinse area with clean water only. Do not use any type of oven cleaner, cleanser or detergent on this surface.
Oven racks	Soap and water     Cleansing powders     Plastic pad	Clean with soapy water. Remove stubborn soil with cleansing powder or soap filled scouring pad. Rinse and dry.
	Soap filled scouring pad	NOTE: If racks become difficult to slide, a thin coat of vegetable oil on the underside of the rack will make sliding easier.
Plastic finishes  • Door handles	Soap and water     Paste of baking soda and water     Nep objective placetic and or specific.	When surface is cool, clean with soap and water; rinse, and dry. Use a window cleaner and a soft cloth.
Backguard trim     Overlays     Knobs     End caps	Non-abrasive plastic pad or sponge	NOTE: Never use oven cleaners, abrasive or caustic liquid or powdered cleaning agents on plastic finishes. These cleaning agents will scratch or marr finish.  NOTE: To prevent staining or discoloration, wipe up fat, grease or acid (tomato, lemon, vinegar, milk, fruit juice, marinade) immediately with a dry paper towel or cloth.
Silicone rubber  • Door gasket	Soap and water	Wash with soap and water, rinse and dry. Do not remove door gasket.
Sealed burners	Soap and water     Paste of baking soda and water     Plastic scouring sponge or pad	Clean, when cool, as necessary with warm soapy water. Remove stubborn soil by scouring with a non-abrasive plastic scouring pad and a paste of baking soda and water. Clean ports with a straight pin. Do not enlarge or distort the ports. Do not use a wooden toothpick. It may break off and clog port. Sealed surface burners can not be removed by the consumer.
		NOTE: When cleaning around the surface burner, use care to prevent damage to the ignitor which is located at the back-side of each burner. If a cleaning cloth should catch the ignitor, it could damage or break it. If the ignitor is damaged or broken, the surface burner will not light.

### **Care and Cleaning**

#### **CONTINUOUS CLEANING OVEN**

(Conventional Upper Oven Only)

## What is the continuous cleaning oven?

The finish of the Continuous Cleaning Oven is identified by its dark gray color, and rough, porous texture. The rough texture prevents grease spatters from forming beads which run down the walls leaving unsightly streaks. Rather, the rough texture absorbs spatters and allows them to spread, thus exposing a larger area to the hot oven air. The catalyst, when exposed to heat, speeds the oxidation of soil.

Cleaning action automatically begins whenever the oven is turned on for baking or roasting. The oven MUST be "on" for cleaning to take place. No cleaning will occur when the oven is off. The special catalytic finish must be exposed to hot oven air before soil will begin to gradually reduce in size.

## Factors affecting length of cleaning time

The higher the oven temperature, the faster the cleaning action. The length of cleaning time will depend on these factors: Type of soil, amount or size of soil, oven temperature and length of time oven is in use. Time may vary from a few minutes to several hours. Soil deposited at the end of a cycle may still be visible. This will usually fade with continued oven use until the soil gradually disappears or can be wiped up manually. The oven will appear presentably clean, even though some spatters may be present.

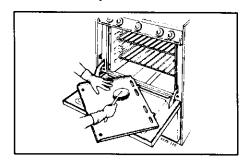
### Manually cleaning heavy spillovers

The special finish will clean most spatters during normal oven use unless there is a heavy buildup of soil. Heavy spillovers such as pie or casserole boilovers will not clean effectively without some manual help. The crusty or varnish-like stains that form from these spillovers clog the pores and prevent the special finish from being exposed to the hot oven air. This greatly reduces the cleaning effectiveness of the finish.

These crusty or varnish-like stains must either be removed or broken up before cleaning can effectively take place.

## To manually clean heavy spillovers

Brush off heavy soil with a nylon brush or plastic pad. DO NOT USE paper towels, cloths or sponges for the oven walls are porous and particles of these materials will rub off on the walls. Rinse area with clear water only.



#### Hints

Brittle crusts or stains can be loosened by GENTLY tapping stain with a wooden or plastic utensil. Brush away any loose soil that flakes off. Varnish type stains usually need to be softened with a small amount of water or damp cloth. Remaining soil will gradually reduce with continued oven use at normal baking temperatures.

DO NOT USE ANY TYPE OF OVEN CLEANER, POWDERED CLEANS-ERS, SOAP, DETERGENT OR PASTE ON ANY CONTINUOUS CLEANING SURFACE. ALSO, DO NOT USE ANY ABRASIVE MATERIALS, STEEL WOOL, SHARP INSTRUMENTS OR SCRAPERS FOR THEY WILL DAMAGE THE FINISH.

Avoid spillovers by using utensils that are large enough to hold food. A cookie sheet or piece of aluminum foil, just a little larger than the pan, can be placed on the rack directly below the rack holding the utensil to catch spills.

Over a period of time, wear marks may appear on the embossed rack supports. This is normal and results from sliding the racks in and out of the oven. Wear marks will not affect the cleaning action of the oven.

### **Care and Cleaning**

#### **SELF-CLEAN OVEN**

The self-clean oven uses temperatures above normal cooking temperatures to automatically clean the oven interior.

It is normal for the cooktop of the range to become hot during a clean cycle. Therefore, during a clean cycle, avoid touching the cooktop or oven vent area located at the base of the backguard. Avoid contact with the oven door and window as these areas also become warm during a self-clean cycle.

It is better to clean the oven regularly rather than to wait until there is a heavy build-up of soil in the oven.

#### **Basic Instructions**

- 1. Close oven door.
- Move the door lock lever to the right or locked position.
- 3. Press CLEAN pad.
- 4. Turn SET knob to select cleaning time.
  - Light soil 2 hours
  - · Average soil 3 hours
  - Heavy soil 4 hours

#### **Before Self-Cleaning**

Remove all pans and the oven racks from the oven. The racks will discolor and may not slide easily after a clean cycle.

Turn off oven light before clean cycle. The life of the bulb may be shortened if left on during the clean cycle.

Clean oven frame, door frame and around the oven vent with a non-abrasive cleaning agent such as Bon Ami or soap and water. These areas are not exposed to cleaning temperatures and should be cleaned to prevent soil from baking on during the clean cycle.

Wipe up excess grease or spillovers from the oven bottom to prevent excessive smoking and flare-ups during the clean cycle.

Wipe up acid spillovers such as lemon juice, tomato sauce or milk-based sauces and sugary spillovers.

**Do not use** oven cleaners or oven liner protective coatings of any kind on the self-clean oven finish or around any part of the oven.

To prevent damage, do not clean or rub the gasket around the oven door. The gasket is designed to seal in heat during the clean cycle.

#### **During Self-Cleaning**

When the CLEAN pad is pressed and the door is locked, the oven will automatically begin to heat to cleaning temperatures.

As the oven reaches cleaning temperatures, the LOCK indicator will turn on to show that an internal lock mechanism has engaged. At this point, the oven door can not be unlocked and opened.

To prevent damage to the door and lock lever, do not force the door open when the LOCK indicator is displayed.

The first few times the oven is cleaned, some smoke and odor may be detected. This is normal and will reduce or disappear with use. If the oven is heavily soiled, or if the broiler pan is left in the oven, smoke and odor may occur.

As the oven heats and cools, you may hear sounds of metal parts expanding and contracting. This is normal and will not damage your appliance.

#### After Self-Cleaning

About one hour after the end of the clean cycle, the internal lock will disengage and the LOCK indicator will turn off. At this point, the door can be unlocked and opened. Move the door lock lever to the left or unlocked position and open the door.

Some soil may leave a light gray, powdery ash which can be removed with a damp cloth. If soil remains, it indicates that the clean cycle was not long enough. The soil will be removed during the next clean cycle.

If the oven racks do not slide smoothly after a clean cycle, wipe racks and embossed rack supports with a small amount of vegetable oil to restore ease of movement.

Clean around the vent opening at the base of the backguard if there is a deposit from the fumes vented during the clean cycle. Use soap and water and a cloth or non-abrasive pad.

Fine, hair-like lines may appear in the oven interior or oven door. This is a normal condition resulting from heating and cooling of the porcelain finish. These lines do not affect the performance of the oven.

### Care and Cleaning (continued)

#### SELF-CLEAN OVEN

#### To set oven for a self-clean cycle:

- 1. Remove oven racks and close the oven door.
- 2. Move the door lock lever to the right or locked position.
- 3. Press the CLEAN pad.
  - 3 HR:00 will appear in the display, and SET CLEAN TIME will flash in the display. After a few seconds delay, the oven will automatically turn on. CLEAN and ON will appear in the display.
  - If you wish to change the cleaning time, press the CLEAN pad and turn the SET knob to select 2 hours for light soil or 4 hours for heavy soil.
  - "door" will appear in the display and continous beeps will sound if the oven door is not locked.
  - If the door is not locked or the clean time not entered within 30 seconds of pressing the CLEAN pad, the program will automatically be cancelled.
- Press CLOCK pad and the current time of day will reappear in the display. CLEAN and ON will remain in the display to show that the oven is in a clean cycle.

About one hour after the clean cycle ends, the LOCK indicator will turn off and the oven door can be opened.

The oven door and door lock lever will be damaged if the oven door is forced to open when the LOCK indicator is still displayed.

#### To delay the start of a clean cycle:

- Remove oven racks and close the oven door.
- 2. Move the door lock lever to the right or locked position.
- 3. Press CLEAN pad.
- 4. Turn SET knob to select cleaning time.
- Press STOP TIME pad and turn SET knob to the time of day you wish the oven to turn off. The stop time and CLEAN DELAY STOP TIME will appear in the display.
- Press CLOCK pad and the current time of day will reappear in the display. CLEAN DELAY will appear in the display to show that the oven is set for a delayed clean operation.
- 7. At the end of a clean cycle, continuous beeps will sound. Press STOP/CLEAR to cancel the beeps.

#### To cancel clean cycle:

- 1. Push STOP/CLEAR pad.
- If the LOCK indicator is displayed, allow oven to cool up to one hour. Once LOCK indicator turns off, the door can be unlocked and opened.

If the LOCK indicator is not displayed the oven door can be unlocked and opened.

## Service

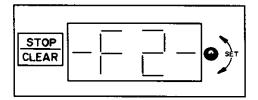
### BEFORE CALLING A SERVICE TECHNICIAN, CHECK THE FOLLOWING:

PROBLEM	CAUSE	CORRECTION	
Surface burner fails to light	a. power supply not connected         (pilotless ignition)     b. clogged burner port(s)     c. surface control not completely turned to         the LITE position or turned too quickly         from the LITE position (pilotless ignition)     d. power failure (pilotless ignition)	a. connect power, check circuit breaker or fuse box b. clean ports with straight pin c. turn control to the LITE position until the burner ignites, then turn control to desired flame size d. see page 5 to light burner during a power failure	
2. Burner flame uneven	a. clogged burner port(s)	a. clean ports with straight pin	
3. Surface burner flame     lifts off port     yellow in color	a. air/gas mixture not proper     NOTE: Some yellow tipping with LP gas is normal and acceptable.	a. call serviceman to adjust burner	
4. Oven burner fails to light	a. power supply not connected         (pilotless ignition)     b. power failure (pilotless ignition)     c. oven incorrectly set     d. automatic oven cooking feature incorrectly set	<ul> <li>a. connect power, check circuit breaker or fuse box</li> <li>b. oven will not operate during a power failure</li> <li>c. be sure to set both the thermostat and the selector knobs. See pages 4 or 8</li> <li>d. See pages 12–13.</li> </ul>	
Popping sound heard when burner extinguishes	This is a normal sound that occurs with some types of gas when a hot burner is turned off. The popping sound is not a safety hazard and will not damage the appliance.		
6. Clock and/or oven light does not work	a. power supply not connected     b. bulb may be loose or burned out     c. malfunctioning switch, starter or ballast     d. malfunctioning clock or loose wiring	a. connect power supply, check circuit breaker or fuse box     b. tighten or replace light bulb     c. call serviceman to check     d. call serviceman to check	
7. Moisture condensation on oven window, if equipped	a. it is normal for the window to fog during the first few minutes the oven is on b. cloth saturated with water is used to clean the window	a. leave door ajar for one or two minutes to allow moisture to escape     b. Use a damp cloth to clean window to prevent excess water from seeping between the panels of glass	
Oven temperature inaccurate     food takes too long or cooks too fast     pale browning     food over-done on outside and under-done in center     over browning     poor baking results	a. oven not preheated     b. incorrect rack position     c. incorrect use of aluminum foil     d. oven bottom incorrectly replaced     e. oven thermostat sensing device out of holding clip(s)	a. preheat oven 10 to 15 minutes     b. see page 9     c. see page 18     d. replace oven bottom correctly     e. reinstall sensing device securely into clip(s)     See Problem Chart on page 11     See baking tips on page 10	
Oven smokes excessively during a broil operation	a. food too close to burner     b. meat has too much fat     c. sauce applied too early or marinade not completely drained     d. soiled broiler pan     e. broiler insert covered with aluminum foil	a. move broiler pan down one rack position b. trim fat c. apply sauce during last few minutes of cooking. If meat has been marinated, drain thoroughly before cooking d. always clean broiler pan and insert after each use e. never cover insert with foil as this pre- vents fat from draining to pan below	
F plus a number appears in the display and a continuous beep sounds. (Example: F 1)	This is called a FAULT CODE. If a fault code appears in the display, press the STOP/CLEAR pad. If the fault code reappears, disconnect power to the unit and call the servicer. See page 25 for FAULT code information.		

### Service (continued)

#### **FAULT CODES**

Your range is equipped with an electronic control featuring built-in, self-diagnostic software. If the software should detect a questionable situation, a FAULT CODE (F plus a number) will appear in the display and continuous beeps will sound.



A fault code indicates that there may be functional error. As a safety precaution, the control will automatically cancel the program. Follow the procedures described below to check the range.

#### During normal oven cooking:

If a fault code appears in the display and continuous beeps sound, press the STOP/CLEAR pad. If a fault code reappears in the display, call an authorized servicer. Do not use the oven until the control has been serviced. The surface unit can be used.

#### During a self-clean cycle:

If the oven is heavily soiled, excessive smoke and flaring may result in a fault code. If this occurs, press the STOP/CLEAR pad and allow the oven to cool for an hour. Then, reprogram the oven for the clean cycle.

If the fault code reappears in the display, call an authorized servicer. Do not use the oven until the control has been serviced. The surface unit can be used.

## ADJUSTING OVEN TEMPERATURE

Your new appliance has been factory tested for oven temperature accuracy. Even though your range has been tested, you may find that the cooking results with your new oven are different from your previous oven.

If you have carefully followed the recipe, reviewed the baking tips on page 12 and still feel cooking results do not meet your expectations, you can adjust the oven temperature. DO NOT ADJUST THE

TEMPERATURE if only one or two items are not baking properly.

If you think the oven should be hotter or cooler, you can adjust it yourself. To decide how much to change the thermostat, set the oven temperature 25°F higher or lower than the temperature in your recipe, then bake. The results of the "test" should give you an idea of how much to adjust the thermostat.

#### To adjust the thermostat:

- 1. Press OVEN TEMP pad.
- Turn SET knob until 550° is displayed.
- Press and hold the OVEN TEMP pad for several seconds until 00° appears in the display.
  - If 00° does not appear in the display, press the STOP/CLEAR pad and begin again.
  - If the oven temperature was previously adjusted, the change will be displayed. For example, if the temperature was reduced by 15°, -15° will be displayed.
- Turn the SET knob to select the temperature change desired.
  - The oven temperature can be increased up to 35° or reduced by as much as 35° (-35°) in 5° increments.
  - NOTE: If you delay in selecting a temperature, the program will automatically cancel and 00° will disappear. Begin again if the program cancels.
- Press the STOP/CLEAR pad and the time of day will reappear in the display. The oven will now bake at the adjusted temperature.

It is not necessary to readjust the oven temperature if there is a power interruption. This adjustment will not affect broil or clean temperatures.

#### **SERVICING**

Electrical supply, if equipped, must be disconnected from the wall outlet before servicing appliance.

Do not repair or replace any part of your appliance unless specifically recommended in this manual. All other servicing should be referred to a qualified technician.

#### **HOW TO OBTAIN SERVICE**

When your appliance requires service or replacement parts, contact your Dealer or Authorized Servicer. Use only genuine factory parts if replacement parts are necessary. Consult the Yellow Pages in your telephone directory under appliance for the authorized service center nearest you. Be sure to include your name, address, and phone number, along with the model and serial numbers of the appliance. (See inside front cover for location of your model and serial numbers.)

If you are unable to obtain service, write to us. Our address is found on the rating plate. See inside front cover for location of rating plate.

If you are not satisfied with the local response to your service requirements, call or write Maytag Customer Service, 240 Edwards Street, S.E., Cleveland, TN 37311, (615) 472–3500. Include or have available the complete model and serial numbers of the appliance, the name and address of the dealer from whom you purchased the appliance, the date of purchase and details concerning your problem.

If you did not receive satisfactory service you may contact the Major Appliance Consumer Action Panel by letter including your name, address, and telephone number, as well as the model and serial numbers of the appliance.

Major Appliance Consumer Action Panel 20 North Wacker Drive Chicago, IL 60606

MACAP (Major Appliance Consumer Action Panel) is an independent agency sponsored by three trade associations as a court of appeals on consumer complaints which have not been resolved satisfactorily within a reasonable period of time.

### **COOKING APPLIANCE**

#### ONE YEAR - FULL WARRANTY

Maytag Customer Service will repair or replace, without charge, any part of your appliance which has a defect in material or workmanship during the first year after the date of the original installation. This warranty extends to any owner during the one year warranty period when the appliance is located in the United States or Canada.

#### ADDITIONAL FOUR YEAR - LIMITED WARRANTY

For an additional four year period beyond the first year of the FULL warranty coverage:

- Maytag Customer Service will replace, at no charge, any smoothtop heating element, solid disc heating element, or gas sealed surface burner which fails to heat as a result of defective workmanship or materials.
- Maytag Customer Service will replace, at no charge, any smoothtop cooking surface which cracks or breaks during the normal household cooking.

These parts must be installed by an authorized servicer. Any labor charge required for replacement is NOT covered by this limited warranty. This warranty extends to any owner during the additional four year warranty period when the appliance is located in the United States or Canada.

#### WHAT IS NOT COVERED BY THESE TWO WARRANTIES:

- Conditions and damages resulting from any of the following:
  - a. Improper installation, delivery, or maintenance.
  - Any repair, modification, alteration or adjustment not authorized by Maytag Customer Service, or an authorized servicer.
  - c. Misuse, abuse, accidents or unreasonable use.
  - d. Incorrect electrical current, voltage or supply.
  - e. Improper setting of any control.
- 2. Warranties are void if the original serial numbers have been removed, altered, or cannot be readily determined.
- 3. Light bulbs.

- 4. Products purchased for commercial or industrial use.
- 5. The cost of service or service call to:
  - a. Correct installation errors.
  - b. Instruct the consumer on the proper use of the product.
  - c. Transport the appliance to a servicer.
- CONSEQUENTIAL OR INCIDENTAL DAMAGES SUSTAINED BY ANY PERSON AS A RESULT OF ANY BREACH OF THESE WARRANTIES. Some states do not allow the exclusion or limitation of consequential or incidental damages, so the above exclusion may not apply to you.

#### **HOW TO RECEIVE WARRANTY SERVICE**

- 1. Contact the dealer from whom you purchased the appliance or any authorized servicer to receive warranty service under these warranties.
- 2. Should you not receive satisfactory warranty service from your local servicer, contact:

Maytag Customer Service 240 Edwards Street, S.E. Cleveland, TN 37311 (615) 472-3500

- 3. Have the following information available when requesting warranty service:
  - Your name and address.
  - The model and serial numbers of your appliance.
  - The name and address of your dealer or servicer.
  - The purchase date of your appliance.
  - A clear description of the problem.

The two warranties described above are the only written or expressed warranties given by Maytag Customer Service. No one is authorized to increase, alter, or enlarge Maytag Customer Service's responsibilities or obligations under these two warranties. These two warranties give you specific legal rights, and you may also have other rights which vary from state to state.